

Me Town Enterprises LLC.

Resource Directory



Centennial Care Website

http://www.hsd.state.nm.us/Centennial_Care.aspx

This is where the state posts important CC program information, program publications, updates and changes.

Centennial Care Comments

HSD Medical Assistance Division

PO Box 2348

Santa Fe, NM 87504

Medicaid Call Center: 1-888-997-2583

General Questions: Call Medicaid Call Center

Medical Assistance Division, Human Services Department

<http://www.hsd.state.nm.us/mad/CMiViaDetail.html>

505-827-3100

Comagine Health – Third Party Assessor (TPA)

<https://comagine.org/program/new-mexico-medicaid>

Qualis Health is the Third Party Assessor (TPA).

Customer Service Line: (866) 962-2180 (Toll free)

FFS Prior Authorizations Fax Line: (888) 515-2067 (Toll Free)

Palco – The Financial Management Agency (FMA)

Palco processes employee timesheets or invoices, and bills Medicaid for services and goods approved on the Care Plan. Palco makes payment to employees for services rendered to the participant.

Phone: 1-866-916-0310 8:00 am to 5:00 pm Mon. - Fri.

Toll-free Fax: 1-866-302-6787

Web: <https://palcofirst.com/new-mexico/>

Physical Address: 1720-A Randolph Rd SE

Self-Direction FMA Forms (Self-Directed Community Benefit)

<https://nmmedicaid.acs-inc.com/static/ProviderInformation.htm#Self-DirectionForms>

<https://palcofirst.com/new-mexico/>

Employee timesheets are required to be submitted online via

docprocessing@conduent.com

Online timesheets must be entered no later than noon on the Monday following the pay-period. Online timesheets entered after noon on the Monday following the pay-period are considered late.

Medicaid Care Coordination

Blue Cross Blue Shield	1-877-232-5518, option 3	www.bcbsnm.com/community-centennial
Western Skies	1-855-688-6589	www.WesternSkyCommunityCare.com
Presbyterian	505-923-5200	www.phs.org/centennialcare



Library Information Network for the Community (LINC)

<http://www.referweb.net/icnm/>

This site is user friendly and contains a comprehensive list of resources available covering everything from Advocacy and Support Groups (community centers, crisis intervention, domestic violence, gambling problems), Basic Needs (housing shelter and food), Education, Family and Community Services (childcare, education, literacy services,) Healthcare (pre-natal, diabetes, AIDS/HIV-STD's), Legal Aid, Transportation, and Senior Services just to name a few.

New Mexico Behavioral Health Resources (NMBHR.COM)

www.NewMexicoBehavioralHealthResources.com

Find providers, support groups and advocacy agencies.

American Red Cross First Aid Training in New Mexico

<https://www.redcross.org/local/new-mexico/take-a-class/first-aid>

Aging & Disability Resource Center

<http://www.nmaging.state-nm.us/our-services.aspx>

The ADRC is here to assist elders, persons with disabilities and caregivers to find services and resources to help them live well and independently. The New Mexico Social Services Resource Directory (SSRD) is a service provided by the Aging and Disability Resource Center (ADRC). The SSRD utilizes a robust database providing information on over 3,700 national, state, and local resources.

DISABILITY RIGHTS NEW MEXICO

<http://www.drn.org>

Disability Rights New Mexico (DRNM) is a private, non-profit organization whose mission is to protect, promote and expand the rights of persons with disabilities. We are the designated protection and advocacy program for New Mexico, and as such we have authority under federal law to pursue legal, administrative and other remedies on behalf of persons with disabilities.

Ticket To Work

<http://www.chooseworkttw.net>

Ticket to Work connects you with free employment services to help you decide if working is right for you, prepare for work, find a job or maintain success while you are working. If you choose to participate, you will receive services such as career counseling, vocational rehabilitation, and job placement

U.S. Citizenship & Immigration Service

<https://www.uscis.gov/working-united-states/information-employers-employees/information-employers-and-employees>

Information for employers and employees about verifying that an employee is legal to work in the United States

College Prep for Students with Disabilities

EdYouCoach.ORG

Education Transition and Support

Jill Martinez, MA

Jill@edYouCoach.org



IMPORTANT STATE PHONE NUMBERS



Emergency Call 911

<https://www.911.gov/using911appropriately.html>

24 hour Crisis Line-Statewide:

505-250-4292

American Association of Poison Control Centers

Call (800) 222-1222

Available 24 hours everyday

What Should I Do?

- Help! My grandson got into my medication!** (Incorrect: ambulance icon with red X) **Call an ambulance = \$ and time; EMS are designed to respond to life - threatening conditions; EMT's will likely call the Poison Center for treatment help anyway.**
- I think I confused mopping fluid for olive oil when cooking dinner!** (Incorrect: hospital icon with red X) **Go to Hospital or Emergency Room = \$ and a lot of time; Doctors are likely to call the Poison Center for treatment help.**
- My friend smoked synthetic marijuana and is acting sick!** (Correct: Poison Help icon with green checkmark) **Call the NM Poison Center! Get fast, free, confidential and expert advice from specially trained pharmacists! 80% of calls are safely managed at home; we will help to get you to a hospital if needed; services offered in over 70 different languages!**
- I accidentally put e - cigarette juice in my eyes instead of eye drops!** (Correct: Poison Help icon with green checkmark)

NATIONAL CRISIS LINES

NATIONAL SUICIDE PREVENTION LIFELINE (800-273-TALK) 800-273-8255

NATIONAL HOPELINE (800-442-HOPE) 800-442-4673

TTY: (800-799-4TTY) 800-799-4889

NATIVE YOUTH CRISIS HOTLINE 877-209-1266

Adult Protective Services

http://www.nmaging.state.nm.us/Adult_ProtectiveServices.aspx

Adult Protective Services Reporting Hotline: 1-866-654-3219

Child Protective Services

<https://pulltogether.org/support/keep-my-children-safe/child-abuse-neglect/?/child-abuse-neglect>

Child Protective Services Reporting Hotline: 1-855-333-SAFE (7233) or #SAFE from a cell phone

DHI/IMB 24-HOUR ANE REPORTING HOTLINE 1-800-445-6242

To receive and process reports of abuse, neglect, exploitation, suspicious injury, environmental hazard and death.

Complete and submit an IMMEDIATE ACTION AND SAFETY PLAN form online within 24 hours at <https://ane.health.state.nm.us/>

Without Internet access submit the completed form via fax at 1-800-584-6057

Call your Consultant Immediately

New Mexico Sexual Assault Nurse Examiners (SANE) Programs

Alamogordo

Southern NM Wellness Alliance

MAIL: PO Box 2626 Alamogordo, NM 88310

Otero County

575-415-0913 phone 575-430-9485 SANE dispatch

Albuquerque

Statewide SANE Coordinator

PHYSICAL: 3909 Juan Tabo Blvd. NE, Suite 6 Albuquerque, NM 87111

All counties

505-883-8020 phone 505-883-7530 fax

Albuquerque SANE Collaborative

MAIL: PO Box 37139 Albuquerque NM 87176 PHYSICAL: 625 Silver SW Suite 2206

Albuquerque, NM 87102

Bernalillo County

505-883-8720 phone 505-883-8715 fax 505-884-7263 SANE dispatch

Farmington

Sexual Assault Services of Northwest NM

PHYSICAL: 622 West Maple Suite H Farmington, NM 87401

San Juan County

**505-325-2805 phone 505-326-2557 fax 505-326-4700 SANE dispatch 1-866-908-4700
emergency**

Las Cruces

Las Cruces La Piñon SANE Project

**MAIL: La Piñon SANE Project 525 S. Melendres Las Cruces, NM 88005 PHYSICAL:
Memorial Medical Center 2450 South Telshor Las Cruces, NM 88011**

Doña Ana County

575-521-5549 SANE office 575-526-3437 La Piñon office 888-595-7273 SANE dispatch

Portales

Arise Sexual Assault Services

MAIL: Roosevelt General Hospital PO Drawer 868 Portales, NM 88130

Roosevelt County

575-226-7263 phone 575-226-4664 fax 575-226-7263 SANE dispatch

Roswell

I Can Survive Roswell Refuge SANE Project

MAIL: Roswell Refuge 1215 N. Garden Roswell, NM 88203

Chaves County

575-627-8361 phone 575-627-5359 fax

Santa Fe

Christus St. Vincent Regional Medical Center SANE Program

**MAIL: 455 St. Michael Drive Santa Fe, NM 87505 PHYSICAL: 6601 Valentine Way
Santa Fe, NM 87507**

Santa Fe County

505-913-4999 phone 505-989-5952 fax 505-982-4917 SANE dispatch

Silver City

Gila Regional Medical Center SANE Program

PHYSICAL: 1313 East 22nd Street Silver City, NM 88061

575-538-4071 phone 575-574-4903 fax 1-866-750-6474 SANE dispatch

Taos

Taos/Holy Cross Hospital SANE Program

PHYSICAL: 1397 Weimer Road Taos, NM 87571

575-751-8990 phone 575-758-8883 SANE dispatch



Collaborating With Community Partners



The Arc of New Mexico

arcnm.org

A nationwide network of chapters provides a wide range of human services and other supports to people with I/DD and their family members, including individual and public policy advocacy and residential, educational, and vocational services that let people with I/DD participate and be included in their communities. In addition, many of our chapters provide person-centered and financial planning, recreational activities, and other supports that meet the unique needs of people with I/DD and their families.

Governor's Commission on Disability

<http://www.gcd.state.nm.us/>

An organization committed to improving the quality of life of all New Mexicans with disabilities by addressing social integration, economic self-sufficiency, political resolve, physical and program accessibility, and full participation in the benefits of life and rights of all individuals.

New Mexico Allies for Self-Advocacy

<https://alliesinselfadvocacy.org/>

Resource site, funding for the website was discontinued on September 29, 2014.

New Mexico Autism Society

Autism resource site

<http://nmautismsociety.org/>

Autism Resource Directory

<http://nmautismsociety.org/autism-resources-in-new-mexico/resource-directory/>

New Mexico Brain Injury Advisory Council

www.nmbiac.com/about.html

(505) 476-7328 Members of the council include individuals with brain injuries, family members, healthcare professionals, and representatives from agencies that provide help for persons living with brain injuries. The NMBIAC advocate for the development of a statewide system of comprehensive, community based resources that will maximize the personal choices and functional independence of persons with brain injuries, and promote prevention and increased public awareness to decrease the incidence of preventable brain injuries.

New Mexico Center for Self-Advocacy

<http://www.nmddpc.com/csa>

The New Mexico Center for Self-Advocacy is a place where people with intellectual and developmental disabilities go to meet, organize, work and train others on how to improve their quality of life. NMDDPC helps and supports people with developmental disabilities in becoming empowered, making their own decisions, speaking up for themselves and others, taking control of their own lives, creating awareness about disability issues and achieving maximum independence and quality of life.

New Mexico Developmental Disabilities Planning Council

www.ddpc.state.nm.us/Index/Index.aspx

DDPC members and a small staff work on ways to improve the quality of life for individuals with disabilities in New Mexico.

Parents Reaching Out

<http://parentsreachingout.org/>

A non-profit organization that works with parents, caregivers, educators, and other professionals to promote healthy, positive and caring experiences for families and children.

UNM Continuum of Care

<http://coc.unm.edu/>

The mission of Continuum of Care is to improve and sustain the quality of health and healthcare for all people with intellectual and/or developmental disabilities in New Mexico.

NM Aging Long Term Service Department (ALTSD)

www.nmaging.state.nm.us/ALTSD_second_page.html

ALTSD is dedicated to promoting the independence and dignity of elders and individuals living with a disability. ALTSD also manages the Personal Care Option program (PCO), Disabled & Elderly Waiver (D&E), and MiVia Waiver.



National Resources & Links



Centre for Inclusion

<http://www.inclusion.com>

Provides resources and training about person-centered planning, inclusion, community building and much more.

National Resource Center for Participant-Directed Services

www.participantdirection.org

The National Resource Center for Participant-Directed Services (NRCPDS) assists states, agencies and organizations in offering participant-directed services to people with disabilities. Our mission is to infuse participant-directed options in all home and community-based services (waiver programs). We provide national leadership, technical assistance, training, education and research that improve the lives of people of all ages with disabilities.

The Center for Self-Determination

<http://www.centerforself-determination.com>

The Center for Self-Determination is a non-profit organization, established in 2000, operating as the primary clearinghouse, training and technical assistance source on Self-Determination in the United States and other countries. The Center is devoted to working within the public and private sector to move power and authority over resources directly to individuals with disabilities, families and allies.

The Me Town Resource Directory provides information to help you lead an independent and fulfilling life. The Me Town Resource Directory is available online at METOWN.COM, can be emailed, or mailed upon request.